

## FAQ: 31006 HOW TO EDIT RAW LOGS / HOW TO EDIT PROCESSED CALL FILE

The information in this article applies to:  
Call Accounting Pro , Jr. or Lite

### QUESTION

How do I look at and/or edit the raw call detail and processed call records.

### CAUTION

If you save any changes made while editing either the raw or processed data files, you need to be careful that you do not change any file formats. If you do, you could damage the file so that it is unusable in the future. Be careful that any changes you make do not affect the structure of the file. Also, any changes made to the raw data file are unrecoverable.

### EDIT/VIEW RAW DATA

The raw data files are stored in the [\\logfiles](#) directory under your Call Accounting Software. The default path name is c:\ca200X where X is the version (ex. ca2002, ca2004, ca2005). These files are stored in plain ASCII format and can be edited from any text editor. To edit them from the Comm One Toolbox issue the following command:

MODIFY COMMAND ?

### EDIT/VIEW PROCESSED DATA

Processed data is stored in the current file PLM\_CA.DBF located in the current directory. To edit this file, load the toolbox module and type the following commands:

1. CLOSE DATABASES
2. USE PLM\_CA.DBF
3. BROWSE NORMAL

When you are complete, just close the window. The file saves changes as you leave each field automatically.

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