

FAQ: 31036 HOW DO I GLOBALLY CHANGE ALL STATIONS TO ACTIVE?

The information in this article applies to:
Call Accounting – 2004 & 2005 Versions

ANSWER

In Call Accounting 2004 & 2005 many of the reports will not show an extension unless the extension is in the station database and the station is set to ACTIVE. You can manually scroll through the stations and set each to active using the dialog box, or you can use the new WIZARD feature to automatically set all stations to ACTIVE.

To set all stations to ACTIVE you:

1. Start Call Accounting
2. Select the TOOLS menu from the MAIN MENU.
3. From the TOOLS menu select the CALL ACCOUNTING WIZARD option.
4. From the CALL ACCOUNTING WIZARD, Select the MAKE ALL STATIONS ACTIVE WIZARD
5. Follow instructions on the screen.

All stations in your station file will be set to ACTIVE.

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