

## FAQ: 31043 HOW DO I SPLIT CALLS OUT FROM THE CURRENT PERIOD INTO SEPARATE FILES?

The information in this article applies to:  
Call Accounting Pro

### QUESTION

How do I split calls out from the current period into separate files ?

### ANSWER

If you are reprocessing your calls for multiple months, or if you have the automatic close feature disabled, you will have multiple months calls in your current months call accounting file (plm\_ca.dbf). The following ToolBox commands show you how to split these calls out into separate files.

This example assumes you have 3 months calls in the current period (plm\_ca.dbf) for Jan - March 2007, and that you want to split out January and February out into separate files, and leave March calls in the current period.

Close all programs except for the Call Capture, Start the ToolBox Module, Type the Following commands:

1. CLOSE DATABASES
2. SELECT A
3. USE PLM\_CA.DBF
4. COPY TO JAN2007.DBF FOR SUBSTR(DATE,1,2) = '01'
5. COPY TO FEB2007.DBF FOR SUBSTR(DATE,1,2) = '02'
6. DELETE ALL FOR SUBSTR(DATE,1,2) <> '03'
7. PACK
8. CLOSE DATABASES
9. QUIT

You will create 2 files named JAN2007.DBF and FEB2007.DBF that contain January and February Calls. The March (03) calls will remain in the file

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