

## **FAQ: 31078 STARTING CALL ACCOUNTING 2005 FROM A REMOTE PC USING A MAPPED DRIVE OVER A LOCAL AREA NETWORK**

*The information in this article applies to:*  
Call Accounting Lite, Jr. & Pro

### **QUESTION**

How can I run Call Accounting Reporting from another PC on the Network ?

### **ANSWER**

Here are the steps you need to complete to be able to access the Call Accounting from a remote PC across the network:

1. Share the hard drive on the Call Accounting PC and assign rights to whoever needs them.
2. Map a drive from the remote PC to the Call Accounting PC and assign a drive letter. The system will not run properly if you do not map a drive and assign a drive letter.
3. Create a shortcut on the remote PC pointing to the \\ca2006\ca06.exe on the shared drive
4. Copy the contents of the c:\ca2006\drivers and c:\ca2006\vrpruntime directories from the Call Accounting Machine to the windows/system32 or winnt/system32 directories of the Remote PCs that need to access the call accounting.

NOTE: Make sure that you close the Call Accounting when you are done so that the Call Accounting PC can process calls properly at night. Leaving the application open on the remote PC will cause an error in the Call Processing Routine.

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