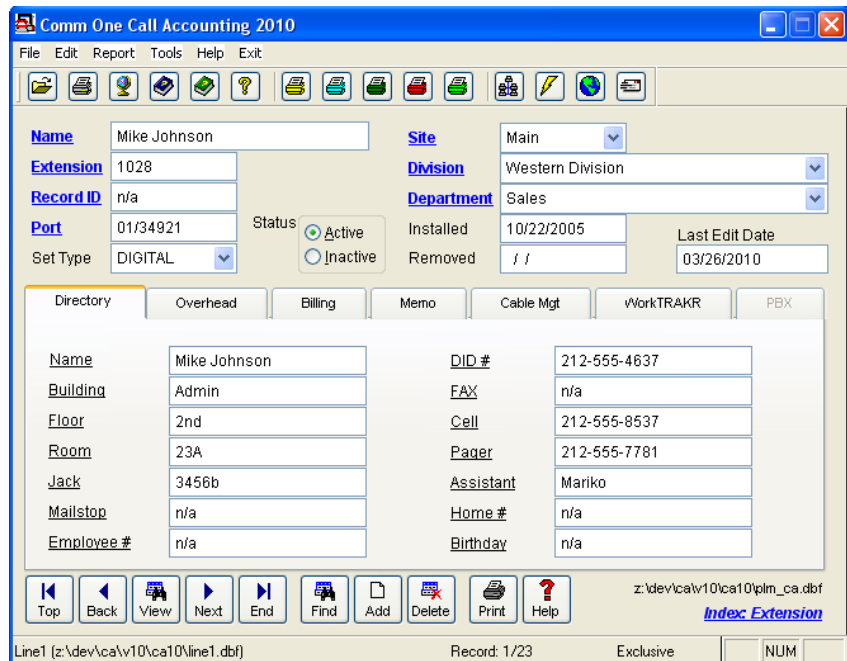


# Comm One LLC Call Accounting PRO

Comm One® Call Accounting PRO is a full featured Call Accounting Software package designed for medium to large size businesses. We support traditional serial call capture as well as TCP/IP Call Capture from IP Enabled Phone systems. It includes complete tracking of all inbound and outbound call records and includes the ability to bill for additional port, set, and other charges. It can be used to track telephone call activity from all of the phones, modems, and fax machines that are on your phone system.

## CALL ACCOUNTING PRO FEATURES

- Versions starting at 100 extensions
- Control multiple sites and PBX systems from a single location
- Manage telecommunications budgets on an individual, department, or project basis
- Bill Toll & Overhead
- Manage trunk activity
- Decrease toll fraud and telephone overuse
- Maintain carrier specific rate information and mileage tables
- User-Defined fields for adding your own cost types
- Supports unlimited number of trunks
- Supports multiple numbering plans
- Allows unlimited number of account codes and departments
- Compliant with NANP (North American Dialing Plan)
- Monthly Area Code Table subscription is available
- Windows XP, Windows 7, Windows 2000, Windows 2003 or Windows 2008
- Report to screen, printer, PDF or Ascii
- Track Extension, Name, PBX Port Address, Active Status, Division, Department, Installed Date, Removed Date, and Last Edit Date
- Up to 14 User-Defined Directory fields for tracking additional information such as Employee Number, Building, Room, Jack, Cell Phone, Pager, Fax, Mail Stop, Class of Service, Class of Restriction, Auth Code, and more
- Up to 10 User-Defined Monthly Overhead fields for tracking monthly overhead charges including Port Charge, Set Charge, Voicemail, and other charges you define
- Supports caller ID on incoming calls



## FOR MORE INFORMATION

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# Technical Specifications for Comm One Call Accounting PRO

## VERSIONS AVAILABLE

Comm One Call Accounting PRO Systems are configured based upon the number of telephone stations. Versions available include:

*Call Accounting PRO-100 Serial*  
*Call Accounting PRO-250 Serial*  
*Call Accounting PRO-500 Serial*  
*Call Accounting PRO-1000 Serial*  
*Call Accounting PRO-2500 Serial*  
*Call Accounting PRO-5000 Serial*  
*Call Accounting PRO-7500 Serial*  
*Larger Versions Available...*

*Call Accounting PRO-100 IP*  
*Call Accounting PRO-250 IP*  
*Call Accounting PRO-500 IP*  
*Call Accounting PRO-1000 IP*  
*Call Accounting PRO-2500 IP*  
*Call Accounting PRO-5000 IP*  
*Call Accounting PRO-7500 IP*  
*Larger Versions Available...*

## PHONE SYSTEMS SUPPORTED

3Com	Merlin
Alcatel	Mitel
Allworx	NEAX
AltiGen	NEC
Adix	Nitsuko
Alcatel	Norstar
AltiGen	Norstar CICS
Asterisk IP	Norstar MICS
AT&T	Nortel BCM
Avaya	Northern Telecom
Avaya IP Office	Nortel
BBS	Omega
BCM	Panasonic
Centrex	Panasonic DBS
Cisco	Panasonic KXT
Comdial	Partner
Coral	Premier
Cortelco	ProStar
Daewoo	SRX
Definity	Rolm
Detewe	Samsung
Digital Voice	Shoretel
Ericsson	Siemens
ESI	Siemens Hipath
Executech	Siemens Hicom
Executone	Sprint
Fujitsu	System 25
Harris	System 75
Hitachi	System 85
Hybrex	Tadiran
Hyundai	Tadiran Coral
Inter-Tel	Tadiran Ipx
ITT	Talkswitch IP
Iwatsu	Teltronics
Legend	Telrad
LG	Tie
Lucent	Toshiba
Macrotel	Toshiba CTX
Maxicom	Toshiba Strata
Magix	Vodavi
Meridian	Xblue Networks

## CALL ACCOUNTING STANDARD REPORTS

- **Call Detail Query**
  - Sort by Date
  - Sort by Extension
  - Sort by # Dialed
  - Sort by Division
  - Sort by Department
  - Sort by Call Type
  - Sort by Call Cost
- **Traffic Reports**
  - Call Duration Traffic Report
  - Call Cost Traffic Report
  - Trunk Group Traffic Report
  - Trunk Traffic Report
  - Time of Day Traffic Report
  - Day of Month Traffic Report
  - Type of Call Traffic Report
  - Area Code Traffic Report
  - City/Prefix Traffic Report
- **Month End Reports**
  - Month End Detail Report
  - Month End Division Report
  - Month End Department Report
  - Month End Extension Report
  - Month End Site Report
- **Detail Reports**
  - Long Distance Detail Report
  - Local Detail Report
  - Incoming Detail Report
  - International Detail Report
  - Information Detail Report
  - Expensive Call Detail Report
  - Long Duration Call Detail Report
  - 911 Call Detail Report
  - Weekend Call Detail Report
  - After Hours Call Detail Report

## SYSTEM HARDWARE REQUIREMENTS

The minimum hardware requirements for running Call Accounting PRO are:

- Pentium PC or compatible
- Windows XP, Windows 2000, Windows 7 or Windows Server Operating Systems.
- CD Drive
- 1GB or more of RAM
- 10GB Disk Space
- Additional 100MB of disk space per 100,000 call records
- Internet Connection for Remote Support

- **Authorization Code Reports**
  - Auth Code Summary Report
  - Auth Code Detail Report
  - Auth Code Ranking Report
  - Auth Code List Report
- **Summary Reports**
  - Division Summary Report
  - Department Summary Report
  - Incoming/Outgoing Summary Report
  - Extension Summary Report
  - Top 25 Users Report
  - Frequently Dialed Numbers Report
- **Station File Reports**
  - Station Summary Report
  - Station Jack Report
  - Station PBX Port Report
  - Station Building Report
  - Station Room Report
  - Station Auth Code Report
  - Station Port Charge Report
  - Station Set Charge Report
  - Active Station Report
  - Inactive Station Report
  - Station Cross Connect Report
- **File Maintenance Reports**
  - Area Code Report
  - City Prefix Report
  - Department Code Report
  - Division Code Report
  - Trunk Group Report
  - Trunk Report
  - Set Type Report
  - Site Report
  - Caller ID / ANI Report
  - Domestic Cost Table Report
  - International Country Code Report

## ADDITIONAL TECHNICAL SPECIFICATIONS

- Supports unlimited number of trunks
- Supports multiple numbering plans
- Allows unlimited number of account codes and departments
- File conversion utilities available for setting up the system
- Standard V&H Lata or Flat Rate costing
- User-defined rate tables, carrier tables, area code tables, and city prefix tables.
- 30-day money back guarantee
- 1-year limited warranty
- System requires 50MB of disk space
- Requires additional 100MB per 100,000 call records