



Comm One, Inc. ToolBox Module

Comm One® Call Accounting Pro for Windows is a powerful software tool for managing, tracking, and reducing the cost of maintaining voice and data communications. The system is flexible enough to not only track local and long distance calling, but powerful enough to perform full billing of complete communications costs to tenants, departments, individual phone users, and other users of your phone system. The system also includes powerful billing features that can be used to bill all types of communications costs including Toll Charges, Cellular Phone Costs, Pagers, Monthly Port Fees, Collect Calls, Set Charges, and many other charges that are associated with running a communications system.

TOOLBOX MODULE

The ToolBox Module is a very useful tool that integrates with Comm One® Call Accounting Software. It allows you to issue powerful toolbox commands to import or export data, issue global commands to count, replace, or convert data, or to modify any of the standard Comm One System Reports.

IMPORT / EXPORT DATA

One of the powerful features of the ToolBox Module is the ability to import or export data. You can import or export to or from any of the Comm One Database Files. The System supports most standard file formats including:

- FoxPlus Format
- .DIF Data Interchange Format
- .MOD Microsoft Multiplan
- .SDF Flat Ascii Format
- .SYLK Symbolic Link Interchange
- .WK1 Lotus 123
- .WKS Lotus 123
- .WR1 Lotus Symphony
- .WRK Lotus Symphony
- .XLS Microsoft Excel
- Delimited with Blank
- Delimited with Tab
- Delimited with Comma

GLOBAL TOOLBOX COMMANDS

Another powerful feature of the system is the ability to issue ToolBox Commands globally on the database to transform your data files easily without having to edit every record separately. These toolbox commands use FoxPro Syntax that is similar to the database syntax used by almost all X-Base compatible database languages.

TOOLBOX COMMAND EXAMPLES

Some examples of commonly issued toolbox commands include:

- *Export all call records to an Excel File to be imported into another application.*
- *Export calls for a specific extension*
- *Customize the Call Detail Report*
- *Globally change a department name for all members of a particular department.*
- *Import an employee list into the Station Administration.*
- *Delete all calls of a certain call type*
- *Count all calls that meet user defined data criteria*
- *Globally adding port charge to all stations.*
- *Export calls from a specific department.*
- *Export summary information to create budgets in a spreadsheet.*

FOR MORE INFORMATION:

For more information on this and other Comm One® Software Products please contact:

Comm One, Inc.®

12723 Whisper Creek Cove
Draper, Utah 84020
Phone: 801-523-9797
Fax: 801-523-5957

Web: www.commone.com
Email: info@commone.com